

tokidoki Snow Holiday (“the Activity”) Terms & Conditions (“these Conditions”)

1. The Activity is organised by Changi Airport Group (Singapore) Pte. Ltd. (“**CAG**”) and is supported by Snow Venture Pte Ltd (“**Snow City Singapore**”), the operator of the Activity. In these Conditions, references to ‘we’, ‘us’ and ‘our’ mean Changi Airport Group (Singapore) Pte Ltd, Snow City Singapore, our respective subsidiaries and affiliates, as well as our directors, officers, agents and employees or independent contractors as the context requires.
2. Play slots are available from 20 November 2020 to 3 January 2021 daily from 10.40am to 10.20pm (last entry at 9.40pm).
3. One (1) activity pass admits 1 person for a single entry during the operating hours of the Activity.
4. Additional activity passes are also available for purchase at S\$13.90 per pass via Changi PlayPass. A maximum of 5 activity passes can be purchased in each separate transaction.
5. Each play slot will consist of 20 minutes of briefing/preparation and 20 minutes of play time for both weekdays and weekends/public holidays.
6. Children 7 years old and below must always be accompanied by an adult of 18 years old and above. Accompanying adult would also require an activity pass for entry.
7. In the case of no show and/or late arrival, the booked play slot will be forfeited, and no refunds will be provided.
8. No food and drinks are allowed in tokidoki Snow Holiday.
9. Participants who are pregnant, wheelchair bound, or suffering from medical problems relating to heart, back and neck are advised not to enter tokidoki Snow Holiday. Participants must observe the maximum load capacity and suitable age group for certain play elements inside the snow chamber.
10. For participants’ safety, personal photography devices are strictly not allowed in the snow chamber. There will be photographer(s) onsite for assistance.
11. Participants must be appropriately attired in winter jackets, boots and long pants. Shorts and traditional costumes are not allowed.
12. A tokidoki Snow Holiday activity pass includes complimentary use of winter jackets and boots for the participant. Participants are encouraged to bring their own winter wear.
13. Wearing of long pants is compulsory to keep participant safe and warm in the subzero temperature of the snow chamber. For hygiene purposes, wearing socks is required when using the provided boots. Other optional winter wear are available for rental/purchase as follows:
 - a. Waterproof pants: for rental at \$3 per pair
 - b. Gloves: for rental at \$2 per pair
 - c. Socks: for purchase at \$2 per pair
14. All participants are required to observe safe distancing and adhere to prevailing Safe Management Measures at the event site for their own safety and well-being.

15. CAG reserves the right to refuse the participation of any person in the Activity for any reason whatsoever, including but not limited to unsafe or unruly behaviour that may result in harm or damage to that person or any other persons and/or property..
16. To promote and advertise the Activity, CAG reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Activity, you consent to being photographed and recorded by authorised photographers and videographers as guest/customers at the Activity and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of CAG. Further, by participating in and allowing any participant under your care to participate in the Activity and providing your personal data and the personal data of the participants to us, you consent to the collection, use or disclosure of the personal data of yourself and all participants, in accordance with our Privacy Policy found at [insert link] and the Personal Data Protection Act 2012 as updated from time to time, for CAG's reasonable business purposes including without limitation: to administer any relevant lucky draw, statistical analyses, marketing, survey participation, to ensure compliance with and to enforce these Conditions, to address queries we receive in relation to your or any participant's participation in the Activity , to protect the safety and security of our staff and property, and/or to comply with applicable laws, regulations, and/or orders of court requiring disclosure of your and/or any participant's personal data. CAG's decision on all matters relating to the Activity and these Conditions is final, conclusive and binding on all.
17. CAG's decision on all matters relating to the Activity and its promotion is final, conclusive and binding.
18. Participants are required to complete an indemnity form prior entry.
19. CAG reserves the right to vary these Conditions herein at any time at its absolute discretion without notice to you.
20. To the fullest extent permitted by law: (i) CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees shall not be responsible for any damage or personal injury to you or to any participant in the Activity, and/or loss or damage to any property sustained as a result of your or their participation in the Activity, including without limitation all direct loss, indirect or consequential loss, cost and expense, or loss of profits; and (ii) By participating in and allowing your child/ward to participate in the Activity, you agree to indemnify CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees against all claims, losses, damages, costs or expenses which may be made against or suffered by CAG, its subsidiaries and affiliates, as well as their directors, officers, agents and employees, in respect of any injury (including fatal injury), loss or damage to property arising out of or in connection with your and/or any participant's participation in the Activity.
21. These Conditions are governed by the laws of the Republic of Singapore. You hereby agree to submit to the non-exclusive jurisdiction of the Singapore courts for any dispute arising out of or in connection with these Conditions or your or your child's/ward's participation in the Activity.